



HEART of IOWA
Communications Cooperative
 PO Box 130
 Union, IA 50258-0130
ADDRESS SERVICE REQUESTED

Check here for change of address or payment method
 (see reverse for more details).

001306 1 AV 0.498 T4 1

 CITY OF MARSHALLTOWN
 24 N CENTER ST
 MARSHALLTOWN, IA 50158-4911

Remittance Information

Account Number	
Invoice Number	10944595
Billing Date	Jan 01, 2024
Delinquent After	Jan 25, 2024
Total Due	\$ 2,612.65
Amount Enclosed:	\$ _____

Payments may not be included if received after Dec 28, 2023.

HEART OF IOWA COMMUNICATIONS
 PO BOX 130
 UNION, IA 50258-0130



Please detach and return with payment. EFT advice can be directed to accounting@heartofiowa.coop.



Balance Forward
 Previous Bill \$ 2,612.70
 Payment made on Dec 12 \$ 2,612.70cr
 Total payments through Dec 28 \$ 2,612.70cr
Balance Before Current Charges \$ 0.00

Service Summary	Adj	Charges	Taxes	Subtotal
			Surcharges Fees	
Aquatic Center				80.14
LightNet Service				
LightNet Service		80.14		80.14
City Hall				145.14
LightNet Service				
LightNet Service		145.14		145.14
Coliseum				62.00
Business Service				
641-758-3203		30.00	1.00	31.00
641-758-3204		30.00	1.00	31.00
Police/Fire Station				2,130.14
LightNet Service				
LightNet Service		130.14		130.14
Contract Service				
Contract Service		2,000.00		2,000.00
Public Works				110.09
LightNet Service				
LightNet Service		110.09		110.09
WPCP				85.14
LightNet Service				
LightNet Service		85.14		85.14
		2,610.65	2.00	2,612.65

Subtotal Current Charges \$ 2,612.65

Total Amount Due \$ 2,612.65

Billing Inquiries Call: 800-806-4482
 or visit our website at www.heartofiowa.coop

Account Summary

Account Number	
Invoice Number	10944595
Billing Date	Jan 01, 2024
Past Due After	Jan 25, 2024
Previous Bill	\$ 2,612.70
Previous Payments	\$ 2,612.70-
Adjustments	\$ 0.00
Previous Balance	\$ 0.00
Advance Payments	\$ 0.00
Current Charges	\$ 2,612.65
Total Due	\$ 2,612.65

Important Messages

Has your billing or contact information changed?

Please complete this section if your address on the reverse side is incorrect.

New Address: _____ Daytime Contact Number: _____
 City: _____ State: _____ Zip: _____ Email: _____
 Signature: _____ Account #: _____

Want to make a credit/debit card payment?

Please Choose One:

- Monthly Recurring - Your credit card will process on the 25th of each month for the amount due. Type of Card: Visa
 One-Time Payment - Payment will process upon receipt for amount authorized. Mastercard

Card Number: _____ CVC: _____ Expiration Date: _____ Amount Authorized: \$ _____
 City: _____ State: _____ Zip: _____ Signature: _____

Want to set up an Automatic Withdrawal from your checking account?

- I would like my account to be paid on the 25th from my checking or saving account for the amount due.

IMPORTANT - Please enclose a copy of a voided check.

Signature: _____

Charge Detail

Aquatic Center
LightNet Service
Recurring Charges (Jan 01 - Jan 31)
 CALEA Surcharge 0.14
 New Standalone LightNET 100M/100M 75.00
 MAC Lock Single IP 5.00
Non-Recurring Charges
 Static IP ipv4 (Dec 01 - Dec 31) 5.00cr
 MAC Lock Single IP (Dec 01 - Dec 31) 5.00
Total for LightNet Service \$ 80.14

Total for Aquatic Center \$ 80.14

City Hall
LightNet Service
Recurring Charges (Jan 01 - Jan 31)
 CALEA Surcharge 0.14
 Static IP-Multi ipv4 (qty 2) 20.00
 New Standalone LightNET 250M/250M 125.00
Total for LightNet Service \$ 145.14

Total for City Hall \$ 145.14

Colliseum
Business Service (641-758-3203)
Recurring Charges (Jan 01 - Jan 31)
 Multi Line Business 30.00
Taxes, Fees, and Surcharges
~~911 Emergency Communications Surcharge 1.00~~
Total for 641-758-3203 \$ 31.00

Business Service (641-758-3204)
Recurring Charges (Jan 01 - Jan 31)
 Multi Line Business 30.00
Taxes, Fees, and Surcharges
 911 Emergency Communications Surcharge 1.00
Total for 641-758-3204 \$ 31.00

Total for Colliseum \$ 62.00

Police/Fire Station
LightNet Service
Recurring Charges (Jan 01 - Jan 31)
 CALEA Surcharge 0.14
 Static IP ipv4 5.00
 New Standalone LightNET 250M/250M 125.00
Total for LightNet Service \$ 130.14

Contract Service
Recurring Charges (Jan 01 - Jan 31)
 Fiber Window Rent-24N Center/201W High 2,000.00

Charge Detail

Police/Fire Station
Contract Service
Total for Contract Service \$ 2,000.00

Total for Police/Fire Station \$ 2,130.14

Public Works
LightNet Service
Recurring Charges (Jan 01 - Jan 31)
 CALEA Surcharge 0.14
 Static IP-Multi ipv4 10.00
 LightNET Fiber 250M Down/250M Up 99.95
Total for LightNet Service \$ 110.09

Total for Public Works \$ 110.09

WPCP
LightNet Service
Recurring Charges (Jan 01 - Jan 31)
 CALEA Surcharge 0.14
 Static IP-Multi ipv4 10.00
 New Standalone LightNET 100M/100M 75.00
Total for LightNet Service \$ 85.14

Total for WPCP \$ 85.14

FCC regulations require telephone companies to format their customers' bills in order to provide the following:

- Understandable descriptions of products, services and charges
- Identification, separate billing and a toll free contact number for services you subscribe to but others provide, such as long distance
- Your local service cannot be disconnected if you pay your monthly local telephone charges by the due date indicated on your bill

If you have any questions regarding deniable and non-deniable charges on your bill, please call us by dialing "611" from any Heart of Iowa phone or dial 1-800-806-4482 if outside the service area. We strive to provide a bill that is clear and understandable.

Account Number: _____
 Billing Date: Jan 01, 2024

Payment Due Date: Jan 25, 2024
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