Re:[## 398182 ##] Fwd:Zimbra 9 Support Question

From	support@xmission.com <support@xmission.com>
To	cipher.hunter@phoenixharbor.net
Date	Tuesday, August 13th, 2024 at 2:57 PM

It's $1.50 per mailbox with the feature, based on https://xmission.com/email_collaboration

And to make sure we're also on the same page, when you say you want a Zimbra 9 instance, you mean accessing your mailboxes on our servers at zimbra.xmisison.com or were you looking to have your own actual licence for Zmbra? Since that does change a few things.

Adam
XMission Tech Lead
801-539-0852 x 4   support@xmission.com

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---- on Tue, 13 Aug 2024 13:50:33 -0600 **"cipher.hunter"<cipher.hunter@phoenixharbor.net>** wrote ----

Is this reference still accurate for Zimbra Archive & Discovery Module Costs? This indicates if an institution has 184 accounts. Monthly costs for the Zimbra Archive & Discovery Module required for cross mailbox searches (with average usage) would cost an organization approximately $276 a month. Are these calculations and references accurate.

"Zimbra Archive and Discovery - XMission Wiki." *Xmission.com*, 2023,

> wiki.xmission.com/Zimbra_Archive_and_Discovery#:~:text=the%20forwarding%20agent.-,Pricing,gig%

Accessed 13 Aug. 2024.

Thank you for your assistance.

Respectfully,

Michael J. Merritt

On Tuesday, August 13th, 2024 at 2:42 PM, cipher.hunter@phoenixharbor.net <cipher.hunter@phoenixharbor.net> wrote:

Thank you for your response how much extra does the Zimbra Archive & Discovery Module Cost?

Respectfully,

Michael J. Merritt

On Tuesday, August 13th, 2024 at 2:11 PM, XMission Support <support@xmission.com> wrote:

Thank you so much for your patience while we discussed this with our mail admins.

First, while we do primarily use Zimbra 9, we are looking to upgrade to 10 sooner than later.

And then for cross mailbox searching, it's not available by default but with Zimbra Archive & Discovery they can search mailboxes for their domain through the admin account. There is an extra charge for this, and it would need to be enabled on any/all mailboxes they want to be able to search through. The search tool does not make you go month by month, you can select an open timeframe even up to years to search by.

Adam
XMission Tech Lead
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---- on Fri, 09 Aug 2024 08:52:20 -0600 **"sales"<sales@xmission.com>** wrote ----
============ Forwarded Message ============
From: "cipher.hunter"<cipher.hunter@phoenixharbor.net>
To: "support@xmission.com"<support@xmission.com>
Date: Thu, 08 Aug 2024 17:57:07 -0600
Subject: Zimbra 9 Support Question
============ Forwarded Message ============

Good afternoon Sir or Ma'am:

I am wanting to setup a Zimbra 9.0 instance on your infrastructure with 18 user accounts. I am wanting to configure zimbra.phoenixharbor.net as the domain for this information system for testing purposes. I am also wanting to respectfully request the following information.

Can I accomplish the following with Zimbra 9.0:

Cross mailbox keyword searches of historical user electronic mail.

Do cross mailbox keyword searches on Zimbra 9.0 search all historical electronic mail stored on the server at once or do you have to search each individual month during a specified time period.

Your response to these questions and cost estimate is most appreciated I look to go online with this research in approximately 3 weeks.

Please Note: I am aware Zimbra 10 is available but I require Zimbra 9.0 for compatibility purposes.

Respectfully,

Michael J. Merritt